

**Deborah.Easterling**

238690

**From:** Deborah.Easterling  
**Sent:** Tuesday, August 28, 2012 3:17 PM  
**To:** 'Greaney Tony'  
**Subject:** RE: Protest\_Letter

Dear Tony and Morag Greaney,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

**From:** Greaney Tony [<mailto:tgreaney@vldwgroup.us>]  
**Sent:** Tuesday, August 28, 2012 2:33 PM  
**To:** PSC\_Contact  
**Subject:** Protest\_Letter

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.

RECEIVED  
MAIL / DMS



\* Required Fields

**Letter of Protest**

**Print**

**Email**

Date: \* August 28, 2012

**in Docket** 2012 - 177 - ws

**Protestant Information:**

Name \* Tony & Morag Greaney

Mailing Address \* 151 Amber Woods Drive

City, State Zip \* Tega Cay, sc 29708 Phone \* 704 491 7171

E-mail tgreaney@vldwgroup.us

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Current customer of TCWS; have been since 2004.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The rate increases being asked are unrealistic, even exorbitant!

Two years ago this same company was awarded an 18% increase, but there has been no discernible improvement in service. Pollution to the lake, leaks, poor water quality and poor customer service continue to be the norm.

The additional rate increase would equate to a 51% price rise over a 24 month period for Tega Cay dwellers, with no added benefit.

A company in the private sector would not be able to sustain that type of performance!

There is no reason that local government should deem it acceptable.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

No.